

2026 E-Bike Exit Guide

The return-cost field manual to read before you cut the straps.

EXAMPLE BIKE PRICE	\$1,500
POLICIES NORMALIZED	9
LARGEST STANDARD USED DEDUCTION FOUND	50% + fee
ORDINARY RETURN PATH ENDS AFTER RIDING	2 brands
PRICE TAG	IS NOT THE WHOLE PRICE

Source checked July 19, 2026. U.S. direct orders in the stated scope. Confirm the exact live terms at checkout. Not legal advice.

THE FOUR EXPENSIVE TRUTHS

A return window is not a test ride.

A large direct-order e-bike can become financially sticky after one mile, one missing insert, or one carrier label. The goal of this guide is not to frighten you away from a bike. It is to make the downside visible while you still have leverage.

01**Eligibility beats arithmetic**

If riding ends the ordinary return path, a zero published fee does not mean a free exit.

02**Prepaid is not free**

A seller may issue the return label and deduct its cost from the refund.

03**The box is part of the product**

Original packaging, inserts, charger, keys, tools, and manuals can decide whether the return is accepted.

04**Warranty parts are not always labor**

A replacement component can still leave the owner finding a willing shop and paying installation.

SKINFLINT RULE

Read the return condition before assembly. Read the warranty before the first problem. Photograph the shipment before either.

THE NINE-BRAND BOARD

What one careful ride can cost on a \$1,500 bike.

This is a comparison of explicit published deductions, not a promise of the final refund. Unpriced freight stays visible. A locked-in result means the ordinary change-of-mind path is not published for a ridden bike.

Brand	Clock	Ride ceiling	Known deduction	Costly exception
Lectric	14 days	No riding	LOCKED IN	The policy describes all sales as final, makes returns discretionary, and allows a restocking fee up to \$300.
Aventon	14 days	Under 20 miles	\$875	A used return can lose 50% of purchase price plus the \$125 bike-label fee. The 2026 warranty puts covered-part labor on the owner.
Velotric	14 days	No stated mileage cap	\$330 + freight	The used-bike deduction is 22%, and the refund section says return shipping or other fees may also be deducted.
Rad Power Bikes	30 days	Under 20 miles	\$599	A used return loses 30% of purchase price plus \$149 return shipping; discount-code value may also be subtracted.
Ride1Up Revv 1	14 days	Unopened only	LOCKED IN	The return window is not a test ride: opening the box ends ordinary eligibility for this model.
Fiido	30 days	Under 20 miles	\$550-\$750	The exact exit cost depends on model: listed round-trip bike shipping ranges from \$100 to \$300, plus 30% after opening.
Himiway	15 days	0-10 miles at the standard used-return tier	\$750	At 0-10 miles, a non-quality return can lose \$300 shipping plus 30%; later or more-used returns can lose 50% plus shipping.
HOVSCO	15 days	No miles for ordinary full refund; under 10 miles gets a partial refund	\$750-\$900	A bike with under 10 miles may receive only 50% of purchase price; the policy also lists \$150 return shipping in some paths.
Ecotric	30 days	Like-new condition; no numeric mileage promise	\$300	The advertised 30-day at-home trial still deducts a 20% inspection and restocking fee.

DO NOT READ UNKNOWN AS FREE

Velotric and Lectric reserve shipping or freight deductions without publishing a complete amount in the indexed path.